Product Specifications

Electrical Power
Domestic  120 VAC @ 60 Hz, 5 amps
International  240 VAC @ 50 Hz, 2.5 amps
Japan  100 VAC @ 50 Hz, 5 amps

DC Power Fuse Guide

**ELECTRICAL SAFETY NOTICE:** REPLACE FUSE WITH SPECIFIED FUSE RATING ONLY. DO NOT REPLACE FUSE WITH HIGHER THAN SPECIFIED RATING.

**RIO PCB FUSE GUIDE:**
+5 VDC - 3 amp Slow Blow (RIO MCU, START BUTTON)
+12 VDC - 5 amp Slow Blow (COIN DOOR, COOLING FANS, DASH LED)
*+12 VDC - AUDIO POWER USES A THERMAL FUSE, RIO F3

**CABINET FUSE GUIDE:**
(NOTE: FUSES ARE MOUNTED TO THE LEFT OF THE RIO PCB. F1 IS LOCATED CLOSEST RIO PCB)

F1 - PLAYER 1 GUN SOLENOID POWER, 5 amp Slow Blow
F2 - PLAYER 2 GUN SOLENOID POWER, 5 amp Slow Blow
F3 - DINO HEAD BACKLIGHT, 5 amp Slow Blow
F4 - JURASSIC PARK GATE LOGO, 5 amp Slow Blow
F5 - ROOF LED LED T-MOLD, 5 amp Slow Blow
F6 - BENCH LED T-MOLD, 5 amp Slow Blow

Temperature
32° to 100° Fahrenheit (0° to 38° Celsius)

Humidity
Must not exceed 95% relative humidity or where visible condensation is present.

Cabinet Dimensions

<table>
<thead>
<tr>
<th>Component</th>
<th>Height</th>
<th>Width</th>
<th>Depth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assembled 55”</td>
<td>118 in. / 300 cm</td>
<td>53.5 in. / 136 cm</td>
<td>80 in. / 203 cm</td>
</tr>
<tr>
<td>Environmental Model</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Contact Information

For an authorized distributor near you, check the Raw Thrills website at www.rawthrills.com

Contact Betson Enterprise Headquarters or your local Betson office for sales, technical information, warranty or repair. Betson can be reached at (800) 524-2343  Fax (201) 438-4837 www.betson.com

Betson Enterprises Headquarters
303 Paterson Plank Rd.
Carlstadt, NJ 07072
(800) 524-2343 or (201) 438-1300
fax (201) 438-4837

<JP environmental cabinet image>
Safety

**Operation**
Before operating game, read this manual. Failure to properly install and operate this game could result in malfunction or accident. Operate the game in accordance with the manual.

**Transporting**
Cabinet is very heavy and contains fragile components. Use appropriate care when moving or transporting cabinet. Avoid rough handling.

**Handling Components**
Many components are extremely sensitive to handling, environmental and Electrostatic Discharge (ESD) events—especially the computer. Do not handle it roughly. Before servicing, call your distributor and inquire about the PC warranty. Use proper ESD procedures when servicing. Protect components from harmful environmental conditions, such as extreme temperatures, excessive moisture or other damaging effects.

**Disconnect Power**
Always turn off power and unplug the unit before servicing or making adjustments, unless otherwise instructed. Installing or repairing components while power is on can damage the components and void the warranty.

**Grounding**
Avoid electrical shock. Do not plug in AC power until you have inspected and properly grounded the unit. Only plug into a grounded, three-wire outlet. Do not use a “cheater” plug or cut off the ground pin on the line cord.

**Electrical Shocks**
There is no isolation transformer in the cabinet. Disconnect AC power before servicing. However, be aware that lethal voltages can remain in the electronic components even when AC power is disconnected. Use extreme caution when servicing. Verify that there is a working ground connection. If the unit sustains water damage, cease using it immediately and unplug AC power.

**Monitor**
Extremely high voltages exist in the monitor at all times. These high voltages exist even when the monitor is off and the AC line cord is disconnected. These voltages are extremely lethal and will cause death. The monitor contains no user serviceable parts. Do not attempt to service the monitor.

**Power Selector**
Before installing game, ensure the voltage on the PC is set properly. There is a 115/230 VAC selector switch that must be set for the correct voltage for your site. Verify the fluorescent lamp rating. The rating must match the line voltage at the installation site.

**Connectors**
Ensure all connectors mate properly. If connectors do not slip in easily, do not force them. Connectors are often keyed and only connect one way. Check for correct orientation.
**Computer**
The computer contains sensitive components, including a hard drive. Do not handle it roughly. Call your distributor before servicing its internal components. Ask about warranty information as it relates to the PC.
Do not turn the PC power switch on or off. It should remain permanently in the ON position.
Cycle AC power on or off with the cabinet power switch.
A dongle has been inserted into one of the USB ports. This is required for game play.
Do not remove the dongle except for troubleshooting purposes.

**Power Cord**
If the power cord is damaged or lost, replace it with an identical cord as supplied by the manufacturer or an authorized service agent.

**Water Jets**
Do not install or operate game within operating perimeter of a water jet. Do not clean equipment using water jet.

**Hazard to Epileptics**
A small portion of the population has an epileptic condition that may cause seizures. Affected persons experience seizure while watching some television pictures or playing certain video games. People who have not had seizures may still have an undetected epileptic condition. If anyone in your family has experienced epilepsy symptoms (seizures or loss of awareness), consult your physical before using video games. While children play video games, a parent should observe. Be alert to the following symptoms: dizziness, altered vision, eye or muscle twitching, involuntary movements, loss of awareness, disorientation or convulsions. If you or your child experiences these symptoms, discontinue use immediately and consult your physician.

**Manual**
Keep this manual available and ready for use. If the game fails to function properly, turn off the machine and unplug the AC line cord. Contact your local distributor. Your warranty, when applicable, lasts 60 days from your purchase date. You may not reproduce this document or any of its contents without written authorization from Raw Thrills™, Inc.

**Specifications**
For reasons such as performance, this product’s specifications may change without notice. Federal patent, copyright and other intellectual property laws protect the content, devices and design of the game and its equipment.
SAFETY NOTICE:

Installing this product requires two individuals able to lift heavy objects safely. You will also be required to climb a ladder as part of the installation process. Make sure that you are familiar with the manual contents and game setup and operation before you begin the installation process. Do not push or pull the on the guns or decorative items such as the marquee or bench log to move the game. Doing so can damage the gun mechanism or decorative items. Be aware of your surrounding and individuals around you during the installation process for your safety and others. Work only in area with sufficient lighting and a clean and level surface.

Unpack Cartons
1. Place the shipping crates on a flat stable surface.
2. Cut the banding straps and remove the cardboard lids.
3. Lift off the large cardboard container surrounding the cabinet and any shipping cleats.
4. With at least two people and a dolly, remove the cabinet from the shipping pallet. See model specific assembly diagram.
5. Remove the coin door key from the coin return chute.
6. Open the top coin door.
7. Locate the key for the top and bottom back doors and the cash box.
8. Remove the items inside cash box: AC power cable, a bag of screws and tools, marquee power cable, this manual.

Check Electrical Settings (For Units Shipped From Different Location)
1. Verify the voltage in the nearest AC outlet.
2. Verify the AC outlet ground connection is present and working.
3. Open the lower back door of the monitor assembly.
4. Verify the voltage selector switch is set to correct AC voltage for all power supplies. This step is recommended if the unit has been moved or shipped from another locality.
5. Route the line cord so that the plug is near the AC outlet and out of the way of traffic.
6. Replace the back door of the monitor assembly.

Start Up Game
1. Plug in line cord to AC outlet.
2. Turn the power switch to ON.
3. Check that no component is excessively hot or emitting foul odors.
   If not, turn off AC power and disconnect line cord. Refer to the diagnostic section of this manual.
4. Once software loads, you will be asked to calibrate the guns.
   If not, enter the service menu by pressing the TEST button located on the bracket inside the top coin door.
NOTE: ALL FASTENERS ARE T27-1/4-20 EXCEPT FOR STEP 1 AND 5 WHICH USE PHILIPS HEAD SCREWS

NOTE: DO NOT FULLY TIGHTEN SCREWS FOR STEP 3 UNTIL ALL SCREWS FOR STEP 4 ARE IN PLACE.

NOTE: MAKE ELECTRICAL CONNECTIONS FOR SEAT AND LCD CABINET TO THE INTERFACE HARNESS FOUND INSIDE THE FLOOR ASSEMBLY.
NOTE: CONNECTION FOR DINO TOPPER IS BEHIND THE LCD.
CONNECTION FOR THE ROOF LED IS ON THE TOP RIGHT OF LCD CABINET
Diagnostic Menu System

Diagnostic Menu Interface
The Service Panel has two rocker type momentary ON buttons. Press the switch UP/DOWN toward the direction of the function you wish to perform. Pressing the TEST button at any point while the game is running will enter the diagnostic menu. This menu can be navigated with the service panel or the gun.

An on-screen message acknowledges changes or when you exit a selection without making a change.

At the bottom of each screen, there is a brief description of the highlighted menu option.

Navigating with Service Panel Switches

- **TEST** enters diagnostic system or select highlighted menu option
- **SERVICE** exit current menu
- **VOLUME DOWN** moves down through menu or setting choices
- **VOLUME UP** moves up through menu or setting choices

Navigating with Gun

- The menu interface can be navigated with the gun by aiming and shooting.
- Shooting the right side options will perform the indicated action.
- Shoot scroll up or scroll down to highlight menu options.
- Shoot select to enter the highlighted menu or perform the highlighted option.
- Shoot exit to return to the prior menu or exit the diagnostic system.
Menu Screens and Descriptions

Main Menu

- **Diagnostics** - verify game inputs and outputs are functional
- **Pricing** - view various tracking statistics
- **Game Adj** - setup and manage game parameters
- **System Adj** - setup and manage system parameters
- **Audits** - view various hardware and software information ie. collection and play data
- **Gun Cal** - calibrate and verify gun functionality
- **Game Vol** - adjust game and attract volume

This document will be updated periodically to improve accuracy and usability. Please visit: rawthrills.com to get the latest version of this manual.
Periodic checks of all game inputs are key to maximizing earnings, customer enjoyment and safety.
Main Menu

Diagnostics

Light Tests

Increase your game’s curb appeal while also offering the best visual experience for players and prospective customers by making sure that all controlled lighting effects are working.

Gun Vibration Tests

The gun mechanical feedback system is designed with unique features that enhance the player’s experience. Verify that gun vibration special effects are functional.
Main Menu

Diagnostics

**Color Bar LCD Display Test**

Press Test/Start/Trigger to advance.

---

Main Menu

Diagnostics

**Motion Tests (Jurassic Park Arcade Motion Models Only)**

Motion Controller Disconnected

Current Time: 12.05.2014 10:21:27

- **Height - Low**
- **Height - Mid**
- **Height - High**
- **Tilt - Forward**
- **Tilt - Back**
- **Tilt - Left**
- **Tilt - Right**
- **Circle Roll Test**
- **Jeep Test**
- **Chopper Test**
- **Override Height - High**
- **Override Height - Low**

Pressure = 0 (0%) - No Pressure

- **Stops:** Button - Inactive
- **Floormat - Inactive**
- **Fan - Inactive**
The watchdog function is a critical part of making sure that the game is able to recover from a lock-up condition automatically. This is especially critical in unattended locations.
Main Menu

Diagnostics

Motion Calibration (Jurassic Park Arcade Motion Models Only)

This unit has a common meter for coin and DBV accounting. Replace with SVDC meter only.
Main Menu

Pricing

Adjust game pricing and crediting parameters. Customize pricing for best location earnings.

Main Menu

Game Adjustments

Adjust in-game parameters. Customize in-game features to suit customer base and location.
Main Menu

System Adjustments

Monitor game audits to make informed decisions in determining key game settings. I.e. pricing, game length.

Audits

? View Gameplay Audits.
Main Menu

Utilities

Resetting Audit information is recommended whenever you change a game parameter in order to accurately track changes in earnings.

Main Menu

Gun Calibration

Maximize your games earning potential by making sure that the guns are periodically calibrated and all switch inputs are functional.

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## Troubleshooting

**Warning:** Review safety chapter before making any adjustments to game.

### General Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Game will not power up</td>
<td>Game not plugged in.</td>
<td>Plug game into outlet.</td>
</tr>
<tr>
<td></td>
<td>Game not turned on.</td>
<td>Turn on main power switch.</td>
</tr>
<tr>
<td></td>
<td>Game fuse is blown.</td>
<td>Check and replace fuse.</td>
</tr>
<tr>
<td></td>
<td>No power to receptacle.</td>
<td>Test outlet and plug game into powered outlet.</td>
</tr>
<tr>
<td></td>
<td>PC not turned on.</td>
<td>Turn PC power switch on. Ensure IEC cable tightly plugged in. Trace cable back to source to ensure continuity.</td>
</tr>
<tr>
<td></td>
<td>PC BIOS set incorrectly.</td>
<td>See BIOS Settings chapter.</td>
</tr>
<tr>
<td>Screen not powering on with game</td>
<td>No AC power or bad video cable</td>
<td>Check loose or bad AC or video connection</td>
</tr>
<tr>
<td><strong>NO VIDEO</strong> message</td>
<td>Video cables not plugged in properly PC did not power up</td>
<td>Reattach and/or tighten video cable to monitor. Reattach and/or tighten video cable to PC. Power cycle PC or game</td>
</tr>
<tr>
<td></td>
<td>Faulty video cable</td>
<td>Replace video cable</td>
</tr>
<tr>
<td></td>
<td>PC not turned on.</td>
<td>Turn PC power switch on.</td>
</tr>
<tr>
<td>No sound</td>
<td>Bad Connection from PC to RIO audio or bad speaker connection.</td>
<td>Check connection ¼” stereo cable from PC to RIO and speakers.</td>
</tr>
<tr>
<td>Game does not load</td>
<td>Hard drive test reports “bad” or “missing” files.</td>
<td>Hard drive failure Recover hard drive.</td>
</tr>
<tr>
<td></td>
<td>Game fails to finish loading.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>After resetting, game still reports an error.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Game suggests inserting a boot DVD.</td>
<td></td>
</tr>
<tr>
<td>Erratic game mode or attract mode</td>
<td>WARNING! Data Files Corrupted. (Game Operation May Become Unstable.) Use “Test” Switch to Enter Test Mode and Run “File Test.” Press Start To Continue.</td>
<td></td>
</tr>
</tbody>
</table>
### Problem

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guns won’t register or function poorly</td>
<td>Bad calibration</td>
<td>Calibrate guns.</td>
</tr>
<tr>
<td>Dirty/damaged potentiometers</td>
<td>Inspect and replace potentiometer</td>
<td></td>
</tr>
<tr>
<td>Gun/pot. disconnected</td>
<td>Check gun/pot connections.</td>
<td></td>
</tr>
<tr>
<td>Coin meter does not click during Test</td>
<td>No pulse to meter</td>
<td>Check all wiring from meter to I/O board</td>
</tr>
<tr>
<td></td>
<td>Faulty meter</td>
<td>Replace coin meter</td>
</tr>
<tr>
<td>Exits Test Mode every 3 seconds</td>
<td>Test button stuck in ON position</td>
<td>Slide or toggle button off after Test Menu appears</td>
</tr>
<tr>
<td>Dongle Not Present</td>
<td>Dongle missing or disconnected</td>
<td>Find dongle USB connection and reseat in USB port</td>
</tr>
<tr>
<td></td>
<td>Faulty USB port</td>
<td>Connect dongle to another USB port</td>
</tr>
<tr>
<td>Connect I/O Board or I/O Board Missing</td>
<td>USB cable disconnected</td>
<td>Check USB connection from PC to I/O board. Try connecting to a different USB port</td>
</tr>
<tr>
<td></td>
<td>Blown fuse</td>
<td>Verify 5V and 12V fuses are not blown</td>
</tr>
<tr>
<td></td>
<td>No power to RIO board</td>
<td>Check for proper voltage (+5V, +12V) at RIO P2 connector</td>
</tr>
<tr>
<td></td>
<td>Bad RIO Board</td>
<td>Replace RIO board with known functional board</td>
</tr>
<tr>
<td></td>
<td>Missing Field/Earth Ground</td>
<td>Check AC line cord for missing or damaged ground plug or connection. Use only properly grounded AC power outlet.</td>
</tr>
<tr>
<td>Guns not vibrating</td>
<td>Bad fuse or 24VDC power supply. Bad recoil pcb.</td>
<td>Verify parts are bad and replace.</td>
</tr>
<tr>
<td>Seat subwoofer sound is weak</td>
<td>Low voltage on 12V power supply. Volume set too low.</td>
<td>Adjust power supply voltage. Set Volume for desired vibration effect.</td>
</tr>
<tr>
<td>Light feature is not lighting up</td>
<td>Bad connection or damaged wires. Bad fuse or power supply. SEE FUSE CHART.</td>
<td>Replace or repair damaged wires or connectors. Replace bad fuse with correct value.</td>
</tr>
</tbody>
</table>
MECHANICAL AND ELECTRICAL DIAGRAMS
NOTES:
1) ALL SCREWS SHOULD BE INSTALLED WITH BLUE LOCTITE 242 or 243.
2) THE 3/4" LOCKNUT (16) IS TIGHTENED UNTIL THE TOP IS FLUSH WITH THE TOP OF THE TUBE IN THE LOWER мех ASSEMBLY (21).
NOTES:
1) ALL SCREWS SHOULD BE INSTALLED WITH BLUE LOCTITE 242 or 243.
2) PEEL AND STICK GUN ISOLATOR (#23) TO BOTTOM OF LOWER TUBE WELDMENT (#13)
SHAKER ASSEMBLY

NOTES:
1) SET SCREW AND LOCKNUTS SHOULD BE INSTALLED WITH RED LOCTITE 262.
2) INSTALL SEGMENT GEAR AFTER POT IS ALIGNED FOR EASIER ACCESS TO GEAR SET SCREW. THE CENTER OF THE SEGMENT GEAR SHOULD POINT TO THE CENTER OF THE POT AS SHOWN.

1) ALIGN FLAT ON POT DOWNWARD AND POINTING TOWARD CENTER OF SEGMENT GEAR.

INSTALL ASSEMBLY WITH GEAR INSTALLED AND POT FLAT POINTING TOWARD HANDLES WITH HANDLES POINTED STRAIGHT FORWARD.

INSTALL WITH A 1/16" (.063") GAP.

MAKE SURE THAT THE HANDLES ARE POINTED STRAIGHT FORWARD DURING POT INSTALLATION.

UP AND DOWN POT ALIGNMENT

LEFT TO RIGHT POT ALIGNMENT
# GRIP ASSEMBLY

## Parts List

<table>
<thead>
<tr>
<th>ITEM NO.</th>
<th>RAW PART NUMBER</th>
<th>HAPP NUMBER</th>
<th>DESCRIPTION</th>
<th>QTY.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>608-00201-01</td>
<td>95-1294-00</td>
<td>GRIP, LEFT HALF</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>608-00204-01</td>
<td>95-1295-00</td>
<td>TRIGGER, RED</td>
<td>1</td>
</tr>
<tr>
<td>3</td>
<td>608-00203-01</td>
<td>95-1439-00</td>
<td>LARGE THUMB BUTTON</td>
<td>1</td>
</tr>
<tr>
<td>4</td>
<td>608-00205-01</td>
<td>95-1315-00</td>
<td>SHAFT, TRIGGER</td>
<td>1</td>
</tr>
<tr>
<td>5</td>
<td>608-00215-01</td>
<td>95-0259-ST</td>
<td>SWITCH ASSY FOR THUMB SWITCH</td>
<td>1</td>
</tr>
<tr>
<td>6</td>
<td>608-00220-01</td>
<td>95-0028-00</td>
<td>SWITCH ASSY. FOR TRIGGER</td>
<td>1</td>
</tr>
<tr>
<td>7</td>
<td>608-00206-01</td>
<td>95-1297-00</td>
<td>SPRING, TORSION</td>
<td>1</td>
</tr>
<tr>
<td>8</td>
<td>608-00207-01</td>
<td>95-1298-00</td>
<td>SPRING, COMPRESSION</td>
<td>1</td>
</tr>
<tr>
<td>9</td>
<td>608-00202-01</td>
<td>95-1293-00</td>
<td>GRIP, RIGHT HALF</td>
<td>1</td>
</tr>
<tr>
<td>11</td>
<td>MMC 96075A147</td>
<td>43-0378-00</td>
<td>SCREW, #8-32 x 1 TP BLACK</td>
<td>1</td>
</tr>
<tr>
<td>12</td>
<td>MMC 86537A140</td>
<td>43-1124-00</td>
<td>HEX NUT #8-32 BLACK</td>
<td>1</td>
</tr>
</tbody>
</table>

---

**Material:**

- **Finish:**
- **Part No.:**
- **TOL:** .X ±.030, .XX ±.015, .XXX ±.005
- **Holes:** +.002/-.000
- **Angles:** ±0.5°

---

**Release Dates:**

- **REV A** Released 11/17/15
- **REV B** Corrected part numbers 12/14/16
- **REV C** Corrected Happ part number on Item #5 5/10/19
- **REV D** Removed Item 10 8/30/19
### Operator's Manual

#### Control-Panel-Assembly

<table>
<thead>
<tr>
<th>ITEM NO.</th>
<th>PART NUMBER</th>
<th>DESCRIPTION</th>
<th>QTY.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>600-01462-01</td>
<td>JP-55-CONTROL-PANEL</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>600-01038-01</td>
<td>DECAL-CONTROL-PANEL-BUTTON-JP-55</td>
<td>1</td>
</tr>
<tr>
<td>3</td>
<td>600-01039-01</td>
<td>DECAL-CONTROL-PANEL-JP-55</td>
<td>1</td>
</tr>
<tr>
<td>4</td>
<td>702-00950-00</td>
<td>LARGE RND - RED - PLAYER-1 BUTTON</td>
<td>1</td>
</tr>
<tr>
<td>5</td>
<td>702-00041-00</td>
<td>LARGE RND - BLUE - PLAYER-2 BUTTON</td>
<td>1</td>
</tr>
</tbody>
</table>

#### Player-1-Decal-Assembly

<table>
<thead>
<tr>
<th>ITEM NO.</th>
<th>PART NUMBER</th>
<th>DESCRIPTION</th>
<th>QTY.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>600-01465-01</td>
<td>JP-55-CP-DECAL-BRACKET</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>600-01041-01</td>
<td>DECAL-PLAYER-2-JP-55</td>
<td>1</td>
</tr>
</tbody>
</table>

#### Player-2-Decal-Assembly

<table>
<thead>
<tr>
<th>ITEM NO.</th>
<th>PART NUMBER</th>
<th>DESCRIPTION</th>
<th>QTY.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>600-01465-01</td>
<td>JP-55-CP-DECAL-BRACKET</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>600-01041-01</td>
<td>DECAL-PLAYER-2-JP-55</td>
<td>1</td>
</tr>
</tbody>
</table>
Operator's Manual

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