



**SERVICE BULLETIN
IMPORTANCE: LOW**

**X Games Snowboarder™
Platform Separation from
Main Cabinet for Service**

If there are additional questions, contact the Raw Thrills Hotline at (800) 753-2513.

Raw Thrills is releasing this bulletin to describe the preferred way to service the Platform section of the game. There is no need to remove the Side Rails to service the Platform.

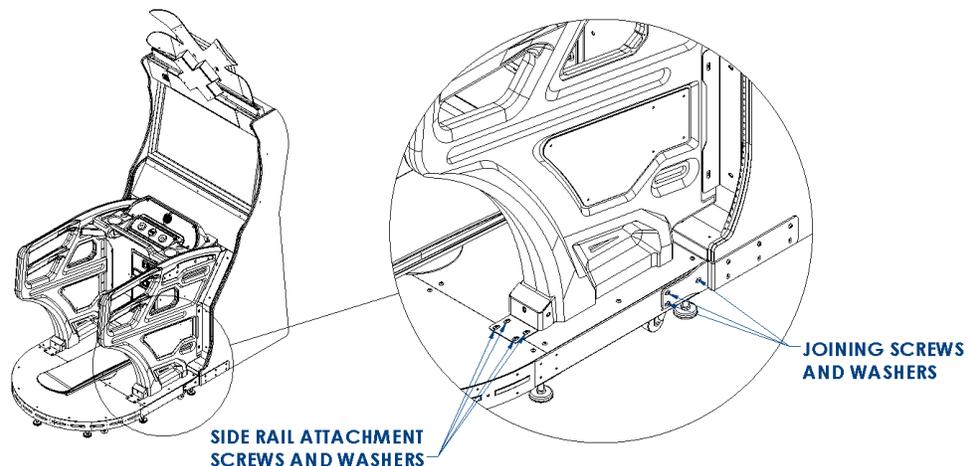
This procedure requires a second helper to lift/tilt the Main Cabinet backward while the Platform is slid away from the Main Cabinet.

Required Tools:

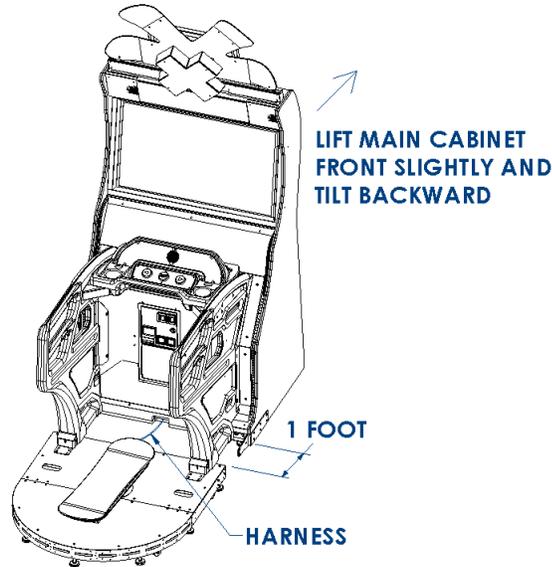
- T-27 Tamperproof Torx Bit and Driver or the "L" key that was included with the game in the original game parts bag

Procedure:

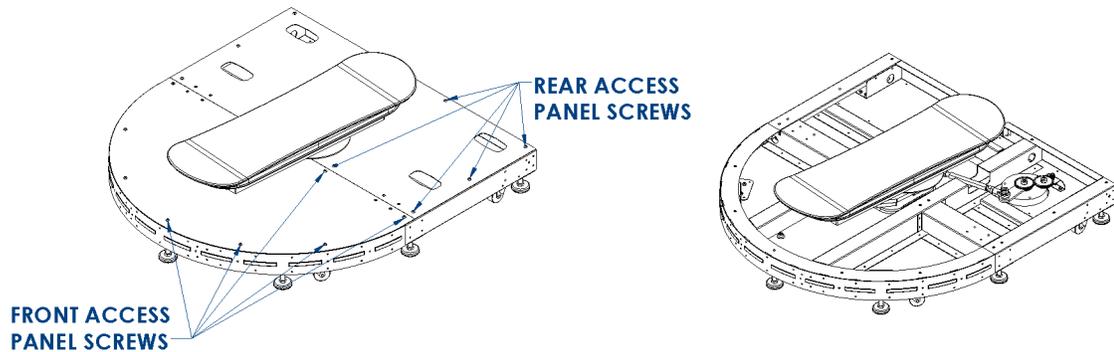
- 1) Turn off power to the game.
- 2) Raise all the leg levelers on the platform (7 total) to allow the castors to be used to roll the Platform away from the Main Cabinet.
- 3) Remove the (6) ¼-20 tamperproof screws and washers (3 per side) on the platform side of the brackets that join the Platform to the Main Cabinet, and the (8) ¼-20 tamperproof screws and washers (4 per side) that attach the Side Rails to the Platform using a T-27 tamperproof tool as shown below. (7) sets of screws and washers are shown, the other (7) are on the other side of the game.



- 4) Have another person lift/tilt the Main Cabinet backward while the Platform is slid away from the Main Cabinet about a foot. **Do not lift more than about an inch to prevent tipping.** Set the Main Cabinet back down and unplug the harness from the back of the Pedestal.



- 5) Have the other person lift/tilt the Main Cabinet backward again and fully pull the Platform out from under the Side Rails of the Main Cabinet.
- 6) At this point easy access can be gained to either the front or rear areas by removing the 1/4-20 screws using a T-27 tamperproof tool to allow removal of either the Front or Rear Access Panels. The below illustration shows just the screws on the right side. The left side is the mirror image.



- 7) After servicing the Platform, reverse steps 6 through 2 to reassemble the Pedestal to the Main Cabinet.